

Our operations

Delivering electricity to

18 million people

UK Power Networks owns, operates and manages three of the 14 regulated electricity distribution networks in Great Britain. Our networks deliver electricity to 18 million people (8.2 million homes and businesses); 28% of the United Kingdom's population.

We are a pure network operator. We do not generate or buy electricity, nor do we sell it to customers.

Our **three regulated networks** are:

- > Eastern Power Networks Plc, serving North London and East Anglia
- > London Power Networks Plc, serving Inner London
- > South Eastern Power Networks Plc, serving South London, Kent, East Sussex and parts of West Sussex

Our responsibility is to **'keep the lights on'** for the customers connected to our network. We:

- > Maintain the safety and reliability of our electricity networks
- > Efficiently connect new customers to our electricity networks, including power generators
- > Restore supply as quickly as possible to customers who experience an interruption
- > Innovate to continually improve efficiency and the service we provide to our customers
- > Facilitate a low-carbon environment by investing in assets, processes and initiatives that enable low carbon technology to be connected to our network
- > Extend and upgrade the network to meet our customers' future needs

UK Power Networks Services

Through our unregulated business, UK Power Networks Services, we deliver and manage high voltage electrical and multi-utility networks for owners of major infrastructure. Our portfolio for this part of our business includes a range of high profile clients from both the public and private sector including London's four main airports, High Speed 1, Network Rail, London Underground, Docklands Light Railway and Canary Wharf.

[Read more on pages 36-37](#)

Where we operate

The area we serve covers more than 29,250 square kilometres from Cromer in the east to Brighton on the south coast.

